

Need Immediate need for photo and survey data to discover the current conditions of government owned residences, commercial properties, and vacant lots.

Business Type Federal Government - HUD

Challenge

A HUD advisor came to us with a time-sensitive need for photo and survey insights on 700+ government owned assets and abandoned properties within Miami Dade County. Our client needed verification of the exterior conditions on a mixture of residences, commercial properties, and vacant lots. The request was focused on identifying current conditions in relation to landscape maintenance, illegal dumping, sign postings, and overall quality of the properties. Gathering this data quickly would help our client make informed decisions that directly impact the approval of their state grant which funds HUD's affordable living programs. With short notice, it was crucial to find a quick, cost effective solution that delivered results.

Solution

Leveraging our workforce in Miami and the surrounding areas, we were confident we could capture the data in record time for our client. We curated a survey that satisfied the scope of work requested and provided detailed instructions on what photos needed captured. Once the Vues dropped on the iVueit app, our top rated contractors were alerted first. The data was collected and submitted through the app, our third party quality control team reviewed every project looking for any issue that may need immediate attention such as illegal dumpings or hazards. Our client could view every site on a google map with geo-coded pinpoints marking where each photo was captured. The photos were time-stamped and all data could be quickly exported as a PDF or excel file. All of the survey data is stored in the client portal and can be accessed by our client at anytime.

Result

- Within 24 hours of our contractors being alerted of the projects, 99% of the 700 surveys were completed, reviewed, and delivered back to our client
- The bid offered by iVueit cut project costs down by \$60,000 versus the competing service provider
- 100% of the surveys were completed by 90 top-rated contractors
- Our 3rd party QC team escalated which sites had illegal dumping or needed immediate attention
- The client Portal provided a central hub where all the photo and survey data lives and can be easily exported, filtered, and efficiently managed by our client at any time
- Improved overall quality control, freed up internal resources, and provided better results at a fraction of the cost of traditional methods.

KEY RESULTS



99% properties and assets audited within 24 hours



Cut project costs down by \$60,000 versus second lowest bid



7 out of 700 third party escalated assets

